

WYFI Newsletter

March 2022

Gain instant access to the Community Health Record (CHR) Portal with WYFI. This access is available at no charge to all Wyoming healthcare providers who provide a continuum of care for Wyoming patients. If your practice is interested in getting instant access to important patient data through the WYFI statewide HIE, please contact Andrea Bailey andrea.bailey@wyo.gov. Instant WYFI access training for your practice can be done remotely in **less than an hour**.

We are here to help!

Live Patient
Encounters
5,105,322

Covered Lives
519,254

Active CHR Users
5,527

WYFI Survey - We are reaching out to find out what is working well, or what can be improved on while using the Community Health Record (CHR). If you would like to submit a response please click the link below, it will take you right to the survey. We are looking forward to hearing your feedback!
<https://docs.google.com/forms/d/12S33h0CmSY51Ki0j2kJc6bqs3k3itjKEY9t2xesdjAs/edit?ts=62583b1e>

Training Link - To better serve the needs of CHR users here is a training link.
<https://youtu.be/rQAGZrOaEv4>

CHR Upgrade

NEW – Multi-Factor Authentication

To better protect provider and patient data the WYFI has added a security feature, multi-factor authentication (MFA) when logging into the secure CHR Portal.



Initial set up: When users enter their username and password and select "Sign In", the "set up multi-factor authentication" screen will populate. At this point, the user will choose how they want to receive their authentication, via mobile app or by using their browser. The user will need to scan the QR code with one of the apps listed below or set up the browser extension :

[Okta Verify](#) – mobile app (cell phone only)

[Google Authenticator](#) – mobile app (cell phone only)

[Duo](#) - mobile app (cell phone only)

[Authy](#) - mobile app (cell phone) or computer

Browser extensions for use from a desktop when a smartphone can't be used.

Attention!

Attention all Athena facilities!!

The WYFI worked with Athena to set up the sending of Continuity of Care Documents (CCD) directly into The WYFI, and we were successful with that connection!

Now that the pilot client is live, we can move on to delivering this service to early adopters (EA). Following the EA, we will move this to a rolled-out status and deliver the interface directly to Production. You will want to work with your Athenahealth Customer Success Managers to enter any requests.

Please reach out to andrea.bailey@wyo.gov if you have any questions, we are happy to help.

Thank you!

A big thank you to everyone that participated in the WYFI Strategic Planning Meeting! The WYFI team received a lot of great feedback and takeaways from the meeting and will be discussing how we can better serve the state of Wyoming providers and citizens!

Thank you to Deb Anderson, Jan Cartwright for putting everything together, and Eric Boley for providing the space to hold the meeting, thank you all!

Why WYFI?



Patient Tracking

Get real-time alerts of your patients' admissions, discharges, and transfers



External Orders and Data

Access transcriptions, labs, procedures, and radiology scans done outside your practice



Referrals

Send and receive referrals to support continuity of care for your patients



Community Health Record

View a longitudinal health record for your patients



Direct Messaging

Send secure messages between providers to exchange clinical data

Get Connected!

Regional and National Connections

WYFI is connected with the Colorado Regional Health Information Organization (CORHIO), South Dakota Health Link (SDHL), Utah Health Information Network (UHIN), and the Social Security Administration (SSA).

For More Information:

Contact Andrea Bailey at Andrea.Bailey@wyo.gov
or visit us online at <https://wyfi.solutions/>




Wyoming Frontier Information (WYFI)

To Promote a healthier Wyoming by developing a statewide secure, connected, and coordinated health IT system that supports effective and efficient healthcare.

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